Service Note		
Product	Description:	Service note no.
M5000	Replacing the CPU PCB	712 10 T050

## **Service Note**

M5000 Replacing the CPU PCB 712 10 0521

## **IMPORTANT:**

Replacement of CPU PCB should only be carried out by authorized technicians.

## **Procedure:**

- 1. Check if any licenses are installed in Menu Config, if possible.
- 2. POWER OFF AND DISCONNECT POWER CORD.
- 3. Dismount the top and bottom lid.
- 4. Disconnect the cables to the CPU PCB.
- 5. Remove two screws on the solder side of the CPU PCB.
- 6. Remove the two jack nuts and remove the CPU PCB.
- 7. Mount the new CPU PCB. Reverse of 3, 4, 5, 6.
- 8. Power On. The unit will show "Serial information mismatch ..."
- 9. Press DO and write down the error code.
- 10. Send the error code and the serial number of the mainframe which has to be programmed into the CPU PCB to the service dept. in Denmark, preferably by e-mail to:

tech@tcelectronic.com

- 11. You will receive a new code back ASAP which you must enter.
- 12. Finally, install the license codes again if any!