

Service Note		
Product	Description:	Service note no.
M5000	Cleaning of power supply connector	71210T056

This modification only concerns M5000s with serial no. between **281447 and 282465**.

Symptoms before modification:

The M5000 stops working and flashes "BIOS loaded" periodically or permanently.

Note: At every power on the M5000 displays "BIOS loaded" once. That is normal, but the message must only be shown once. If the message is shown just twice - please make this modification.

Modification procedure:

1. TURN OFF POWER AND DISCONNECT POWER CORD.
2. Dismount the top cover.
3. Locate the power supply board in the left side (front plate pointing towards you).
4. Locate the 8 pin connector named CN2 at the power supply board. There is only 6 wires mounted in the 8 pin connector. That is normal.
5. Dismount the female part of the connector.
6. Clean the pins of the connector with a needle file or something similar.
7. Mount the female connector again.
8. Mount the top cover.
9. Connect power cord and turn on power.