

<b>Service Note</b>		
Product	Description:	Service note no.
<b>M-one XL</b>	<b>Noise in Delay algorithm due to fault in DRAM timing</b>	<b>722 10 T011</b>

We have found that the DRAM used in approx. 600 **M-OneXLs** sold world wide unfortunately doesn't match the required timing parameters.

**Please note** that the problem only occurs in some of the units, and might thus only be a problem for a limited amount of customers.

**The serial range** is within M-OneXLs approx. from 3512160 to 3513360

Distributors and dealers who have received units within the range above will be contacted and asked to either exchange or update the units.

**Symptom:**

Digital noise in (presets using) the Delay algorithm

**Procedure:**

Fortunately, it has been possible to optimize the software in order to fix this problem.

1. Make a back up of USER PRESETS (if any present) using the BULK DUMP functionality in the MIDI/UTIL menu. Please refer to the Users Manual for more details on how to use the BULK DUMP.

2. Update the M-OneXL software to version **2.08** (or higher).  
Please refer to [www.tcelectronic.com](http://www.tcelectronic.com) and / or [www.tcsupport.tc](http://www.tcsupport.tc) for update procedure.