

Service Note		
Product	Description:	Service note no.
RC4	Firmware upload from RH450 or Staccato´51	SNo-T0118

Reason for note:

When a RC4 (Rebel Control) is connected to a RH450 or Staccato´51 the firmware version in the RC4 is checked. If this is an older version than enclosed in the RH450 or Staccato´51 software, an automatic firmware update of the RC4 will begin resulting in a "spinning wheel"/"snake" appearing in the displays. The firmware update lasts for approximately 1 minute and **MUST NOT** be interrupted. If it is interrupted the RC4 doesn't have valid firmware and can't be accessed again from a RH450 or Staccato´51 with newer software.

Actions:

If you are in possession of a RH450 with older software (ver. 670 or earlier) you can downgrade software, and when this is done you are able to upgrade again.

If you are not in possession of a RH450 with older software the RC4 should simply be scrapped.

IMPORTANT:

This repair should only be carried out by skilled technicians.