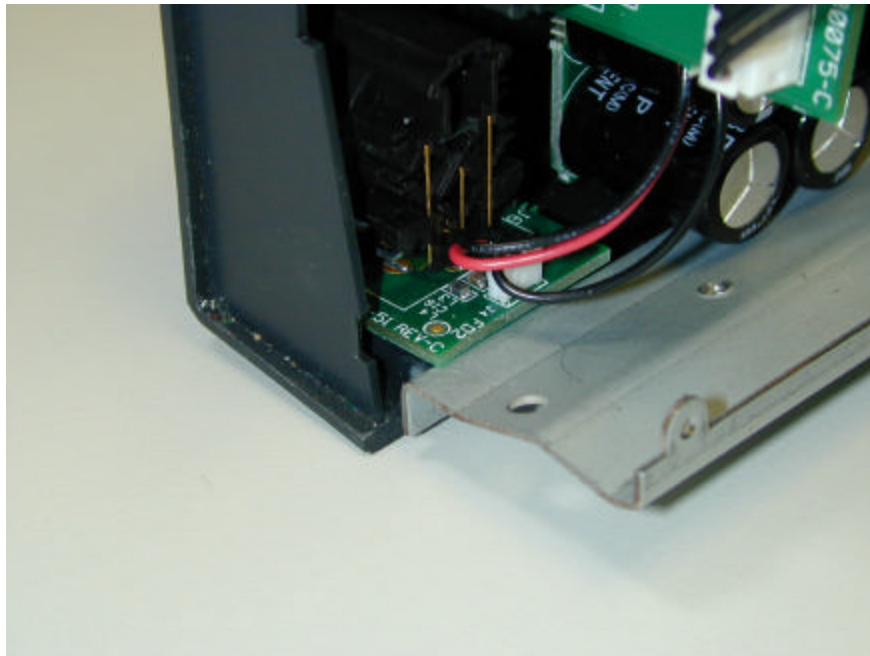


## Service Bulletin

Date Issued	06 February 2001
Products Covered	VoicePrism serial number < 7002251
Issue	Some early units of VoicePrism have failed mic phantom power
Description	<p>The capacitor specified for mic input coupling has incorrect voltage rating. These capacitors should be removed on units returned for service. Audio performance is not affected by this modification.</p> <p>VoicePrism units shipped from Vtech before the above date are affected. Units manufactured after this date have been modified by ECO1248</p>

### Details:

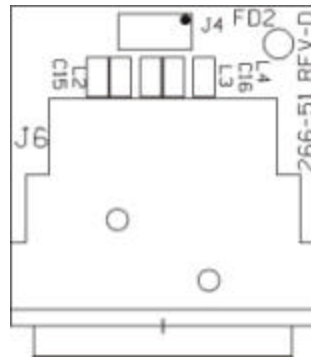
On units returned for service remove C15 and C16 from PDC0146 VoicePrism Display Board. Capacitors are located on mic input board behind connector J4. Illustration below shows location of board.



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Illustration below shows location of C15 and C16. Front of unit is at bottom of illustration.



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