Service Note		
Product	Description:	Service note no.
AIR	Tweeter not playing	795 0501 05

**IMPORTANT:** This repair should only be carried out by skilled technicians.

## **Symptoms:**

Tweeter not working,

Tweeter not playing at full level and not sounding well,

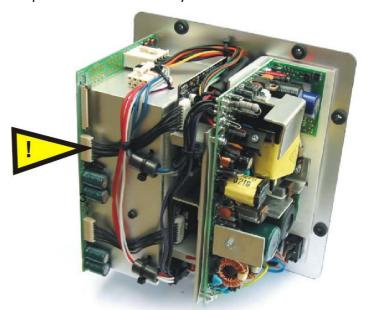
- or in rare cases: Speaker not playing at all.

## Remedy:

Please check if the cable for the tweeter amplifier is fitted correctly at the main board.

This cable is carrying signal and low voltage for the tweeter power amplifier.

- The speaker might, if this connector is not mated correctly play with less and slightly distorted sound in the tweeter or force both power amplifiers into protection mode.



## Possible reason for this fault:

The cable might have been forced out during transport if the screws fitting the rear panel to the PSU not being tightened correctly.

(We are naturally aware of this problem and this problem should not occur on new speakers).

Please remove the heatsink; 3 screws (Tx10 heads).

Check that the 7 screws (Tx10 heads), shown with the arrows on the picture to the right, are tightened correctly: The star washer between the screw and the rear panel should not be loose. –And, if needed, tighten the screws.

Please take care not to tighten the screws too much as this will damage the tread and consequently you will have to replace the whole PSU module.

When refitting the heatsink, please also be sure to tighten the 3 screws correctly.

