

Important AIR series speaker information.

In the customer aftermarket service we have seen some misunderstandings regarding what is necessary and what is not when it comes to repair/replacing amplifier (AIR) module parts.

When **replacing a driver, the complete amplifier module or the mainboard** it is necessary to make an acoustically calibration. Please refer to the “Technical Service Manual” and the “AIR acoustic calibration guide”. Both can be found on the Techserver.

When replacing **Mainboard, ICE or Mary amplifier module** it is necessary to make an electrically calibration. For this calibration both dedicated software and hardware will have to be used. Please refer to “AIR series electrical calibration guide” found on the Techserver.

The AIR modules contain 4 software “packages”, which are Boot software, FPGA software, Test software and Application software. The versions of these software packages can be checked by using the “AIR Status software” tool. Please refer to the AIR Status Manual. Both AIR status software and manual are to be found on the Techserver.

It is always recommended to update the software to the latest version, but if one or more of these packages are updated it is essential to get the other modules (speakers) in the AIR setup updated as well. Speakers in a network setup with different software versions might result in network communication errors.

The software can be found on Dynaudioprofessional homepage <http://www.dynaudioprofessional.com/en/>

For further information please contact tech@tcelectronic.com

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