

| Service Note | | |
|--|---|------------------|
| Product | Description: | Service note no. |
| K24D, K8, K-Live, Impact Twin | Screws length vs. analog input issue | SNo-T0120 |

Reason for note:

We have observed a number of products with problems on line input 1. The problem is that there can be a level reduction of a few dBs on line input 1 from 12kHz to 20kHz. The reason is that the screws holding the top/bottom plate in some cases can short circuit to a capacitor.

For K24D, K8 and K-Live this problem can occur for all units.

For Impact Twin this problem can occur for units with serial numbers lower than 8160600

Actions:

Solution is to use shorter screws (M3 x 4mm).

IMPORTANT:

-