

Service Note		
Products	Description:	Service note no.
VoiceLive Play VoiceLive Play GTX	LEDs shorted to front metal plate	SNo-T0169

Reason for note:

We have encountered some incidents where one or more of the 3 LEDs indicating “ ▼ “, “ ▲ “ and “HIT” have a short from a lead pin to the front metal plate.

A short can result in different ways of behaviour of these LED’s as well as some of the LED’s beneath some of the push buttons.

Actions:

If a VoiceLive Play or a VoiceLive Play GTX comes in for service with an error description telling that one or more LED’s have a strange behavior, please pay attention to the possibility that one or more of the LED’s may have a short to the front metal plate.

If so then for each individual of the 3 LED’s heat up solderjoints and firmly press the LED approximately 0,5 mm backwards to avoid shorts.

After this it is recommended to perform a UI test to check out the functionality of the LED’s. How to do: See the “Power up tests and factory settings” located on the Techserver page.

IMPORTANT:

Please handle this repair as a standard repair.
This repair should only be carried out by skilled technicians.