	Service Note	
Product	Description:	Service note no.
Nova System	**System hangs after 3rd Factory reset**	**SNo-T0178**

Reason for note:

We have seen cases where customers for some reason do Factory reset 3 times. If this is done the Nova System enters a infinite loop and thereby hang.

The problem is only related to software and not to hardware.

Actions:

Simply do a power cycle and the Nova System is up running again.

IMPORTANT:

N/A