Service Note		
Product	Description:	Service note no.
Impact Twin	Analog audio mutes	SNo-T0181

## Reason for note:

We have seen cases where the product, if exposed to extensive heat or situated in an heated environment, mutes the audio permanently.

The incidents we have analyzed are caused by the analog 12 volt which has dropped down to some 8 volt followed by triggering of the mute circuit.

Our investigations show that it is caused by degrading of C315, C316, C317 and C318 if these are Hitano types.

## Actions:

If C315, C316, C317 and C318 are Hitano types it is our recommendation that these are replaced. However if the Impact Twin is within the warranty period these must be replaced.

A package of 4 capacitors for replacement has TC stock no 7E22301699

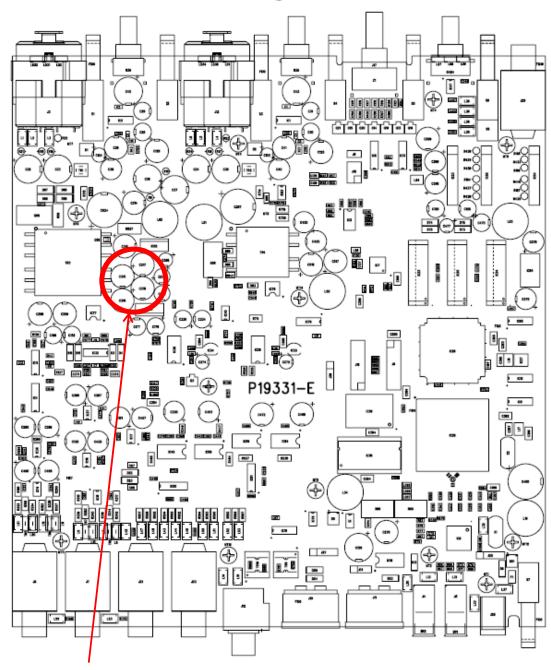
Please see next page for location of the capacitors.

## **IMPORTANT:**

Please handle this repair as a standard repair.

This repair should only be carried out by skilled technicians.





C315, C316, C317 and C318