Service Note		
Product	Description:	Service note no.
See below	Reliability problems with flat cable	SNo-T0192

Products which this may concern:

VoiceLive, VoiceWorks, VoiceWorks+, VoiceDoubler, VoiceOne, Quintet, G-Major, G-Major 2, G-Natural, M-One, M-One XL, Nova-System, Triple C, D-Two, XO-24 and TDX-1

Reason for note:

We have seen reliability problems with the connections in the flatcable connecting the main board and the front board in the mentioned products. A new improved flatcable has been introduced.

Actions:

If you have a product freezing or rebooting intermittently, especially when performing a drop-test, you must pay attention to the flatcable.

For ordering the flat cable, please refer to the spare part list.

IMPORTANT:

N/A