

Service Note		
Product	Description:	Service note no.
K8, K24D, K-live	Input potmeter change	SNo-T195

Reason for note:

This service note supersedes SNo-T101.

When the Konnekt series was introduced we experienced a high number of failing Song Huei potmeters. We therefore back in 2009 changed to a new type which is identical but from ALPS in stead. These potmeters are working well

Actions:

We have for a time given an extended warranty period for the old potmeters, but this is not the case anymore as the bad lots of Song Huei potmeters have been replaced long time ago, and the few faulty potmeters seen today are normal wearing.

Therefore replacement of potmeters today are to be done by standard procedures. That is paid by customer if not within the warranty period.

IMPORTANT: