

| Service Note | | |
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| Product | Description: | Service note no. |
| VoiceTone E1 | Distortion around 1800 Hz | SNo-T199 |

Reason for note:

It has been reported from the field that whistling into the device caused audio artefact.

Actions:

If a VoiceTone E1 comes in with error description like distortion when specific frequencies are input (around 1800 Hz), the problem is most likely a software issue.

Please update the latest software from Voice Support (Build 13 or newer)