

Service Note		
Product	Description:	Service note no.
BM5 MKIII and BMCompact MKIII	Leakage current	SNo-T202

Reason for note:

We have got a few reports from people who have registered a potential difference between metal part of these speakers and ground potential. This can be felt as a tickling feeling and sometimes rather unpleasant.

This is not a safety hazard and it is a well-known issue for products without a ground pin in the mains receptacle. (Class II products)

Actions:

If the presence of leakage current is found uncomfortable a functional ground wire can be attached underneath a screw on the back plate of the speaker (see below) and the other end connected to a grounded conducting part on some other equipment.



IMPORTANT:

This repair should only be carried out by skilled technicians.

Please handle this as a standard repair and observe this is not a warranty issue, but the nature of Class II equipment.