

Service Note		
Products	Description:	Service note no.
Ditto X2 looper	New firmware - Hard reset	SNo-T207

Reason for note:

Some customers have experienced issues with their Ditto X2 i.e it can't regulate the level of the backing track, it can't save loops to the computer, it is making some interference noise, crackling etc.

Actions:

A firmware fix for this has been released. Please refer to the TC Electronic webpage.

How to do a hardware reset:

In order to reset the Ditto X2, press and hold the Loop switch for 13 seconds. The Loop switch LED will blink orange (once) and red (once) when the reset is complete. Please note that this will clear all data, including stored track files

IMPORTANT:

Please handle this as a standard repair