

<b>Service Note</b>		
Products	Description:	Service note no.
<b>Ditto x4 Looper</b>	<b>Dead – No function</b>	<b>SNo-T212</b>

**Reason for note:**

We have experienced some Ditto X4 Loopers, which have no function due to a defective  $\mu$ SD flash card.

**Actions, (updated):**

If a product comes in for service and nothing happens when you turn it on, or the only thing happening is the four LEDs lighting up, it might be due to a defective  $\mu$ SD flash card.

Please pay attention to this before a possible exchange of the main PCB.

Please be informed that Ditto X4 Looper units manufactured before December 2016 had a  $\mu$ SD flashcard, which have shown to have weaknesses.

Ditto X4 Looper units with a serial number lower than 14297803 were manufactured with these  $\mu$ SD flashcard.  $\mu$ SD flashcard from these older units **MUST NOT** be re-flashed. It might help for a moment, but will not last long. However,  $\mu$ SD flashcards from Ditto X4 Looper units with a higher serial number than 14297803 may be re-flashed.

Part number for the  $\mu$ SD flashcard can be found in the spare part list.

**IMPORTANT:**

Please handle this as a standard repair.