Service Note

Product	Description:	Service note no.
VoiceLive	**GND Wire and 3,3 V Wire from Main to Front**	**730 10 1882**

<mark>Note thas this servicenote has been updated</mark>

Problem: **Multiple mailfunctioning:** Unit freezing up, unit goes into mix screen randomly and unit won't boot.

Solution (part 1): Please use a 25 cm long wire type AWG-24 UL/CSA, solder from J1.12 on the front PCB (P160509) fig.1 to the GND point beside C187 on the main PCB (P16003) fig.2.

1. Power off
2. Remove the lid of the unit.
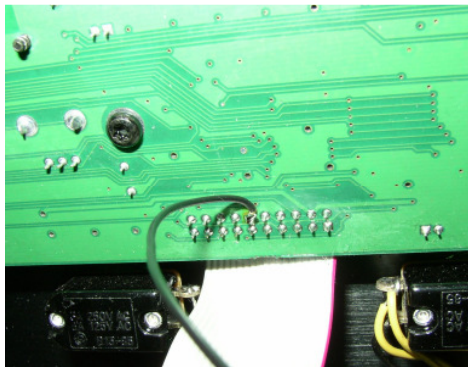3. Solder the 25 cm long wire between front and mainboard.
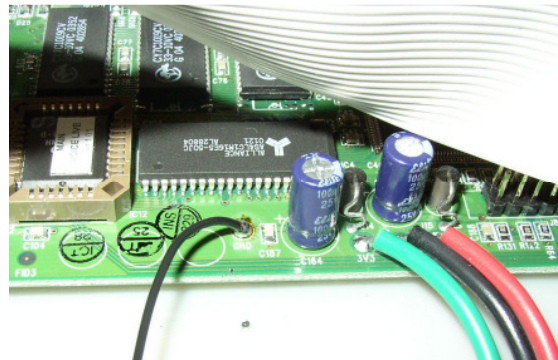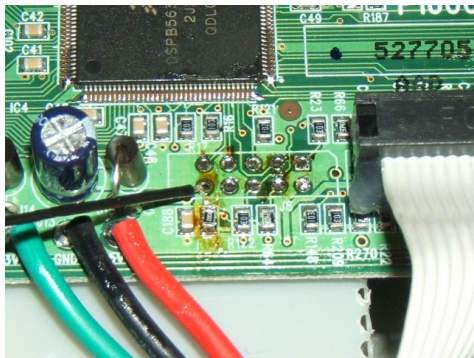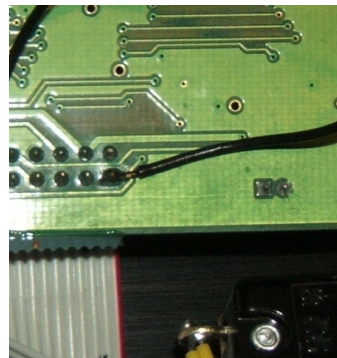

Fig.1

Fig.2

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Solution (part 2): This Sno makes a soldered wire connection of 3.3V from the main PCB to the front PCB.

1. Remove J8, E52800101 from BOM.
2. Solder 25cm long wire type AWG-24 UL/CSA to pin J8.10 on the main PCB (P16509). Solder the other end of the wire to J1.1 on the front PCB (P16509).

Main PCB- Wire soldered to J8.10 to J1.1

Front PCB- Wire soldered

IMPORTANT:

This Service note should only be carried out by skilled technicians.

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