

Updated Technical Service Bulletin No. 39 rev2

Created by: Lab.gruppen AB Service Department

Date: 2015-10-08

Reference no: Firmware update A-LP4A4D

Affected models

Following models are affected by this technical service bulletin:

PLM+

D-Series Lake

D-series 1U

Affected boards/modules

A-LP4A4D

Symptom

PLM+/D Series could be stuck in standby and refuse to start in some instances. PLM+/D Series could enter Needs Service:4 erroneously

Solution

Upgrade to latest firmware or replace the board

All Lake Users are requested to upgrade to this version at earliest convenience

This issue does not regard the previous PLM range or the LM Processor

If the firmware update doesn't fix the problem, we recommend that you replace the board, and send the broken board back to the factory

Service repair report forms

Write "Technical Service Bulletin no.39" in the service repair report form, column "Repair Remedy" besides other normal repair information.

History

Date	Created By	Status	Bulletin no.	Comment
2015-10-09	AR	Old	39	
2016-07-10	AR	Sharp	39 rev 2	Updated firmware to solve the problem