

Service Support

Issue	Non-toxic contamination on the speaker cone and speaker surround, from the manufacturing process
Remedy	Remove contamination with a damp cloth
Action	Rework any unit that has a serial number listed below:
• 740410	• 740414 • 740836 • 740840 • 740937 • 740941
• 740411	• 740519 • 740837 • 740841 • 740938 • 740942
• 740412	• 740520 • 740838 • 740842 • 740939 • 740943
• 740413	• 740521 • 740839 • 740843 • 740940 • 740944

Technician	
Only authorized service technicians shall perform this procedure	
Tools Required	
Mild household liquid soap, preferably un-perfumed, 200ml warm water, lint free cloth, latex or similar waterproof gloves	
Parts Required	
None	

Procedure



Disassemble the loudspeaker to gain access to the speaker cone and the speaker surround.



Put on the waterproof gloves.



Mix a couple of drops of liquid soap into 200ml of warm water.



Dampen a cloth in the soap solution and make sure the cloth is damp only, with no excess water or drops. STEP

Carefully wipe off the contamination from the speaker cone and the speaker surround. Take great care not to wet or soak the cone.



Dispose of the cloth and gloves in standard household waste.



When the speaker and speaker surround are completely dry, reassemble the loudspeaker.

End of Procedure

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