

Servicenote nr. 760100001		
Product	Description:	Ref. / date
M300 / M350 G-sharp	Service guide M300/M350/G-sharp software download	Thsig / 20.12.04

IMPORTANT:

Modification should only be carried out by authorized technicians.

Standard procedure:

1. Always reset and download the latest software to the unit you can find and download the latest version online from the [TC support site](#)
2. **Reset the unit:** Press and hold the (3) TAP button and power on the unit. Then the letter r should blink in the display(5) to confirm the reset press the load button(4) fig.2.

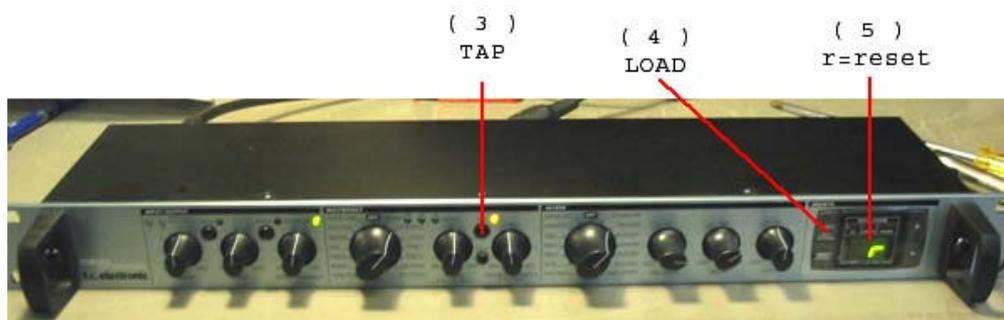


Fig.2

3. **Download software:** Connect the MIDI cable to the unit and start the M300 application software fig.4. Press the preset+arrow(up) (2) buttons and power on the unit for getting into the download mode notice that the 3 green leds should be moving rapidly(1) see fig.3.

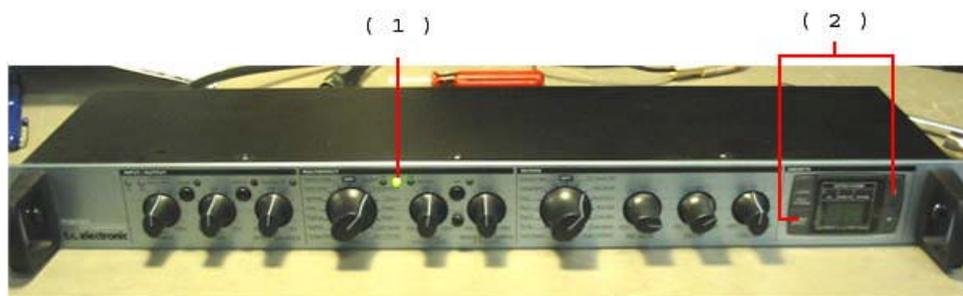


Fig.3

Servicenote nr. 760100001		
Product	Description:	Ref. / date
M300 / M350 G-sharp	Service guide M300/M350/G-sharp software download	Thsig / 20.12.04



Fig.4

4. Check all buttons, lights of the unit.
5. Connect audio cables and SPDIF cable to the input and output. Check both analog and digital signals, switch between analog and digital a couple of times.
6. **Test off all effects:** try to listen for digital noise or crackling sound at the output.