

<b>Service Note</b>		
Product	Description:	Service note no.
<b>XO24/TDX-1</b>	<b>Display failure fix</b>	<b>SNo-T099</b>

**Reason for note:**

The display of XO24 was missing the bottom lines. This was due to a combination of a new display and a software issue.

The software issue is fixed in AVR software version 1.4.

**Actions:**

Update Software to V1.4

**Update instructions:**

1. Hold down ENTER on the unit before you attach power and start
2. The display shows: >AVR Boot v1.00< (This is the boot version, not the AVR software version. To check current AVR software version, simply power up the unit without holding down ENTER – it should display version 1.3)
3. Connect MIDI from MIDI OUT on the PC with MIDI IN on the device (MIDI is named COM)
4. Start the updater program and select the relevant MIDI interface in the drop down menu.
5. The correct AVR software is part of the updater program, so you don't need to select the software file, simply press UPDATE
6. Beware that the progress bar does not show progress – just hang on and wait for a few seconds.
7. After update, the unit will automatically restart
8. To check the current AVR software, simply start up the unit – the display now shows AVR software version 1.4

**Note:**

Updates are handled under standard warranty conditions.

**IMPORTANT:**

This replacement should only be carried out by skilled technicians.