

<b>Service Note</b>		
Product	Description:	Service note no.
<b>DeskTop Konnekt 6</b>	<b>Front test fix – Start up problem</b>	<b>SNo-T0132</b>

**Reason for note:**

Main board revision P19341-CAA and earlier versions might have an issue powering up (especially in front test mode where all LEDS are to lite up right after power-on). The incidence makes the internal PSU 3V3 to go under 3.08VDC which will trigger the reset monitor and resetting the whole system over and over again. The problem is more latent if the DC-jack input voltage is low e.g. under 12VDC.

**Actions:**

If a problem which can be related to this is reported, R145 (NTC) is to be exchanged by a 1 ohm, 1 Watt, PR01 resistor. At the same time C189 and C190 shall be exchanged from 220uF to 470 uF.

Find the mentioned components on page 2.

Item numbers for these can be fond in the spare part list.

**IMPORTANT:**

This repair should only be carried out by skilled technicians.

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P19341-B JDP7126-1/Assy-LAY1

