

Service Note		
Products	Description:	Service note no.
VoiceLive Play VoiceLive Play GTX	Mic gain pot has a big jump at the end of it's travel	SNo-T0168

Reason for note:

We have encountered a few incidents where the mic gain has a big jump in gain at the end of it's travel. This has been due to the Mic Gain pot. This can cause a problem where a customer finds that their product has either too much gain (at the max setting) or too little gain (the gain just before the jump in gain). An updated pot taper has been made to correct the problem. The new part number from Taiwan Alpha is RV09BF-20E1-15F-05C10K-0084 and can be ordered from TC with part no 7E12203601.

Actions:

If a VoiceLive Play or a VoiceLive Play GTX comes in for service with an error description like this you have to pay the mic potentiometer attention.

IMPORTANT:

Please handle this repair as a standard repair.
This repair should only be carried out by skilled technicians.