

<b>Service Note</b>		
Products	Description:	Service note no.
<b>BG250 (all variants) BH250, BH550, BH800</b>	<b>Incorrect behaviour after firmware update</b>	<b>SNo-T213</b>

**Reason for note:**

We have experienced some BG250, BH250, BH550 and BH800 which after a recent firmware update react incorrect, and maybe even ends up unable to start up (bricked)

**Actions:**

A lot of these units can be resurrected by a firmware update. However if an attempt to update to latest firmware doesn't succeed, the main board has to be exchanged.

**IMPORTANT:**

If the amp is unable to boot after attempting to update the firmware - and - the customer refers to this service note (SNo-T213) at the request of MUSIC Group support staff, the mainboard swap will be covered by warranty, regardless of product warranty status.